

Billie Ann Kulaski

From: Becky Mickey
Sent: Saturday, July 6, 2024 9:57 AM
To: Billie Ann Kulaski; Blanche McLure; Scott Adler; Chuck Hinkle
Subject: FW: TCP Software | Granite County (321945)



Good morning all,

Could you please advise on this matter?

Thank you,
Becky

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Marissa Ramirez <MRamirez@TCPSoftware.com>
Date: 7/5/24 2:24 PM (GMT-07:00)
To: Becky Mickey <bmickey@co.granite.mt.us>
Cc: Muhammad Ali Bin Masood <MMasood@TCPSoftware.com>
Subject: TCP Software | Granite County (321945)



Hello Becky,

My name is Marissa Ramirez, a Team Lead in the Professional Services department at TCP Software. I'm reaching out to you regarding the open implementation we currently have with your team to assist with implementing the TimeClock Plus software. It appears that the project has been placed on hold for some time.

I would like to schedule a call at your earliest convenience to better understand your current requirements and any obstacles your team might be encountering. Our primary aim is to ensure that we align our efforts and resources with your needs. We want to make sure that when we resume this project, we are able to hit the ground running and provide an excellent implementation experience for your team.

Please let me know the best days and times that work for you this week to schedule this call.

If you have any questions, please feel free to reach out to me. I've also included your Customer Success Manager, Muhammad Ali Bin Masood, in this email. He is dedicated to managing your account requirements.

I look forward to hearing from you soon. Thank you for your time and attention.